



# Oliver McGowan Mandatory Training

Meet your legal responsibilities  
Build confident teams  
Deliver truly inclusive dental care



# About the training

The Oliver McGowan Mandatory Training was developed in memory of Oliver McGowan, a young man whose life was tragically cut short due to a lack of understanding of his needs.

His story has become a powerful catalyst for a national commitment to improving awareness and the quality of care.

Mandated by the Health and Care Act 2022, all CQC-regulated providers must ensure their staff receive training appropriate to their role.

The Oliver McGowan Mandatory Training (OMMT) provides a government-endorsed, standardised framework to meet this requirement.



Oliver McGowan

## Why this training matters

This training equips staff with the knowledge, confidence and practical skills needed to provide safe, compassionate and person-centred care to autistic people and individuals with learning disabilities.

It supports organisations to:

- Improve quality of care and patient experience
- Meet statutory and CQC requirements
- Reduce inequalities in health and care outcomes
- Build confidence across teams
- Promote inclusive, respectful practice

# Training delivery

We are proud to work in partnership with accredited Oliver McGowan Facilitators nationwide to deliver both Tier 1 and Tier 2 training.

Our sessions are:

- Expert-led by approved facilitators
- Experience-informed, including lived experience input
- Engaging and interactive
- Designed to meet national standards and compliance requirements

## Tier 1 training

### General Awareness

Tier 1 is for non-clinical and support roles. It begins with a 90-minute e-learning module (a required prerequisite), followed by a 1-hour interactive webinar. This level is designed to build awareness, confidence, and communication skills, helping staff understand learning disability and autism, and make simple but impactful adjustments.

- Delivered fully online
- Interactive sessions (up to 30 learners)

## Tier 2 training

### Clinical & Direct Support

Tier 2 is for clinicians and those working directly with patients or apprentices. It includes the same 90-minute e-learning prerequisite, followed by a full-day in-person training session. Delivered alongside experts with lived experience, this training focuses on practical skills, including understanding sensory needs and adapting care approaches within dental settings.

- Delivered at your premises
- Practical learning tailored to dental teams

# Who should attend?

Oliver McGowan training is relevant for all dental organisations, covering both clinical and non-clinical roles.

Clinical team members, including Dentists, Dental Nurses, and Dental Hygienists and Therapists, are required to complete Tier 2 training due to their direct involvement in patient care.

Non-clinical staff, such as Receptionists, Practice Managers, and Administration or support teams, typically complete Tier 1 training.

In general, any dental professional who provides care or support to patients must undertake Tier 2 training, while those in non-patient-facing roles will usually require Tier 1.

## Benefits to your practice

- ✓ Meet Health and Care Act 2022 requirements
- ✓ Align with CQC expectations
- ✓ Build a more confident and capable workforce
- ✓ Enhance patient safety and experience
- ✓ Demonstrate commitment to inclusive care



# Book your training today

Meet your legal responsibilities.  
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Tier 1 | £ £525 + VAT

Tier 2 | £ £2100 + VAT

To book your Oliver McGowan training, visit our website below, or email our team who will be able to help you with any further information or booking queries.

Book online 

Email us 

Watch the full video:

